



SERIOUS HEAD PROTECTION

Submitting an RMA Step-By-Step Guide

1. Visit <https://bellracingusa.com.returnsportal.net/> or click on the 'Returns' link under Customer Service at the bottom of <https://bellracing.com/>
2. At the top left-hand corner of the page, click 'Create an Account'.
3. Fill out the form and click 'Submit'.
4. You will be redirected to the main page where you will then need to click 'Submit new RMA Request'.
5. After you have read all information, click the 'I agree to Terms and Conditions and Returns Policy' box.
6. Click 'Submit'.
7. If you know the SKU of the product that you are returning, type that SKU into the box below 'Find:' and then click 'Find It'
8. If you prefer to search for the product you are returning by name, click the drop- down box under 'in:' and click on 'Item Description'. Then type the product name into the box below 'Find:' and then click 'Find It'.
9. A list of items found as a result of your search will appear below the 'Find It' button. Find the item you are returning from that list and click on that item.
10. Double check that the item number and description are correct for the product you are returning, and then click 'Continue'.
11. Enter all information that you have and make sure to provide a Detailed Problem Description. (The more information that you provide, the faster the entire return process will be.)
12. Click 'Submit'.
13. If you're returning more product(s), click 'Add another product to return' and repeat steps 6-11.
14. Once you have all products listed that you are returning, click 'I am done adding product(s)'.

15. Make sure all information is correct and click 'Submit RMA Request'.
16. You have successfully submitted an RMA request.
17. If your RMA request is approved, you will receive an approval notice email with a link.
Click on that link to be taken to the Returns homepage.
18. Login with your email and password.
19. Click on 'Check RMA Case Status'.
20. Click on your Request ID number.
21. Click on the two links below to print your packaging slip and generic shipping label.
Note: A pre-paid label is not provided.
22. Ship your item however you prefer.
23. You are able to monitor the status of your return by visiting
bellracingusa.returnsportal.net and clicking on 'Check RMA Case Status'.



#AnySurfaceAnySpeed

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